

ECU for Repair

Please fill out all fields and include as much information as possible to help with solving the problem.

If you have not contacted us regarding the issue you are experiencing please do so before prior to sending in your ECU. Often issues can be resolved over the phone or via email without the need to send the unit in for servicing..

If returning from outside of NZ Note:

1. Mark as 'Engine control unit being returned to NZ for repair and return to (your country).
2. Value item at no more than \$300NZD

If the value is greater than \$300NZD and this is indicated on the shipping information there will be a customs clearance charge that will need to be paid as part of the service cost.

As long as the item is shipped using a tracked method through a reliable freight company we will cover any loss should the item be lost or damaged in transit.

Address to return to
Link Engine Management Ltd
Service Department
2 Baigent Way
Middleton 8024
Christchurch
New Zealand

*** Required**

Please enter your full name.

Please enter your full return address.

This must include a contact phone number and post / zip code. Note: We can not ship to PO Box address.

Place of purchase?

Company the product was purchased from

Date of purchase?

How was the unit installed and tuned.

Who fitted and tuned the unit.

Installed and tuned by dealer

Installed by myself and tuned by a dealer

Installed by dealer or auto electrician

I did it all myself

Other:

What symptoms make you think the unit is in need of repair?

What is the engine doing / not doing

Please give any other information that might help us.

Has the problem always been there from new?

YES

NO

Have you been in touch with Link ECU to discuss the issue?

We recommend you contact us prior to sending a unit in for servicing as issues can often be solved over the phone or by email

YES

NO

What is your ECU model, serial number and vehicle type? *

Can be identified by the sticker on top and the serial number on the base. Please specify what vehicle/engine you are using it on

If the ECU has password protection enabled, please provide the passcode in the box below *

We require the ECU to be enabled in order to test all functions completely

Please provide your contact details *

Email address and phone number preferred

Warranty *

I accept that if returned as a warranty claim (ie unit less than 1 year old) and no fault is found or fault is deemed to have been caused by the user there will be a servicing charge.

I ACCEPT

Tracking Information

If you have a tracking number or airway bill # please enter here along with shipping provider.

